

SOCOTAB

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Title	QUALITY POLICY		Page 1 of 1
Document Type	Group Sustainability Policy	Document No	
Revision No	1	Valid From	June 2024
Compiled by	Group Sustainability Committee	Approved by	Socotab Frana

1. PURPOSE	Socotab Group is committed to constantly improving its product and processes, with the aim of complying with the applicable requirements and surpassing customers' expectations.
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2. PRIORITIES	<p>In compliance with the business objectives, the management defines the following priorities:</p> <ul style="list-style-type: none">• Continuous customer satisfaction.• Compliance of the products to specification requirements, as well as to the applicable legislation.• Continuous strive for improvement of the implemented integrated management systems.
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3. PRINCIPLES	<p>In execution of its quality policy, the local company management is guided by the following principles:</p> <ul style="list-style-type: none">• Customer orientation – the main goal of the management is to satisfy customer requirements.• Management leadership – the creation of a working environment based on teamwork principles.• Personnel commitment – the commitment of people at all levels of the organization.• Process approach – the core for managing and achieving improved results in all activities.• Systematic approach – the management of all company activities as interrelated processes and sub-processes, thus providing efficient control for achieving the company objectives.• Continuous improvement – the risk assessment and continuous improvement set as basic working principles to all personnel.• Decision-making based on facts – the database used for taking adequate management decisions.• Development of mutually beneficial relations with suppliers – the achievement of quality objectives by all parties concerned.
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4. LOCAL OPERATIONS	Based on specific operating environments, as well as applicable ISO standards, our local teams will develop policies and programs suitable for the local operating environment, commit to organizational resources and educate our workforce to adhere to applicable laws, Socotab's Code of Conduct and other compliance policies, and this Quality Policy.
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5. REVISION	This policy will be regularly reviewed by the Socotab Executive Team and amended as needed.
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